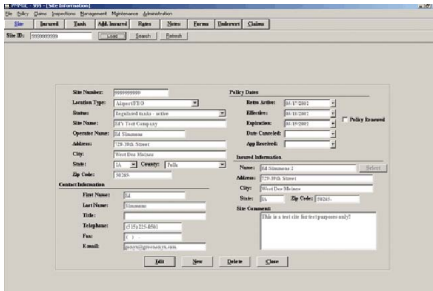


# PROJECT SPOTLIGHT | BARKER LEMAR POLICY & CLAIMS MANAGEMENT SYSTEM™ - PETROLEUM MARKETERS MUTUAL INSURANCE COMPANY - WAUKEE, IOWA

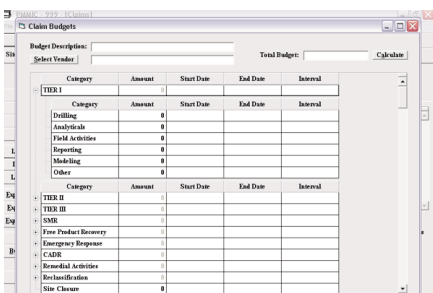
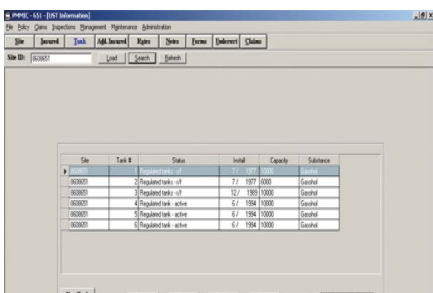
## SCOPE OF PROJECT

Petroleum Marketers Mutual Insurance Company (PMMIC) retained **BARKER LEMAR** to develop an insurance management system to handle policy and claim information and its associated financial reporting. In addition to policy and claim data, the system was to also track the underground storage tank (UST) setup, inspection results, and specific compliance information needed for underwriting, claim management, and risk assessment.



## IMPLEMENTATION

**BARKER LEMAR** met with PMMIC representatives to help put together a plan to create a user-friendly system to track the appropriate information in addition to giving PMMIC management the reporting tools they needed. During the development process, regular focus group meetings were held to insure PMMIC's needs were being met and future users were able to provide input to help streamline the processes. The system allowed PMMIC to conform the program to existing requirements while adding new features to improve productivity. For example, documents issued through the system are now saved to the server in PDF format by the system, allowing any user to quickly access documentation without pulling paper files. The customization also allowed the system to be designed with future modules in mind; for instance, online policy renewal and claim processing.



## SERVICES

Custom programming, along with the customized reporting needed for management and policyholder notifications. In addition, a server was setup as the database backend and digital file repository for all system transactions.

## TIMELINE

Project Start Date: January 2001  
 Project Completed: August 2001